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## QUALITY POLICY

The Agency for Science and Higher Education (ASHE) is committed to ensuring and enhancing the quality of higher education and scientific activity in the Republic of Croatia, as well as to developing a culture of quality in accordance with national regulations, the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG), and international good practice.

Based on its public responsibility and role within the quality assurance system, the Agency operates independently, professionally, transparently, and responsibly. Through its work, it contributes to strengthening trust in the higher education and science system at both the national and international levels.

In fulfilling its mission, the Agency is committed to:

- ensuring independence, impartiality, and objectivity in the planning, implementation, and decision-making processes of all external evaluation procedures;
- applying clear, transparent, and publicly available procedures, criteria, and methodologies in accordance with the ESG and national regulations;
- developing and continuously improving its activities, methodologies, and procedures based on experience, analyses, feedback, and examples of good practice;
- ensuring the expertise and professionalism of its employees, external associates, and members of expert panels through continuous professional development;
- involving students, representatives of higher education institutions, scientific institutes, employers, and other relevant stakeholders in quality assurance activities in higher education and science;
- promoting a partnership-based approach and dialogue with all stakeholders in the higher education and science system;
- ensuring transparency in its work and the timely availability of information regarding its activities, procedures, and results;
- supporting internationalization and actively participating in European and international networks and initiatives in the field of quality assurance;

- regularly monitoring and evaluating its own work and using the results of internal and external evaluations for continuous improvement;
- acting in accordance with the principles of ethics, responsibility, equal treatment, and respect for diversity.

The quality of the Agency's work is a shared responsibility of all employees and associates. The Agency's management ensures the conditions necessary for the implementation of this Quality Policy and fosters a culture of quality, cooperation, learning, and continuous improvement.

This Quality Policy is publicly available and is regularly reviewed to ensure its ongoing suitability and effectiveness, so that it remains aligned with the Agency's mission, strategic objectives, and the continuous development of the higher education and science system.

Director

of the Agency for Science and Higher  
Education



Prof. Danijela Horvatek Tomić, PhD