

OVERVIEW OF HIGHER EDUCATION & QUALITY ASSURANCE SYSTEM IN MALAYSIA

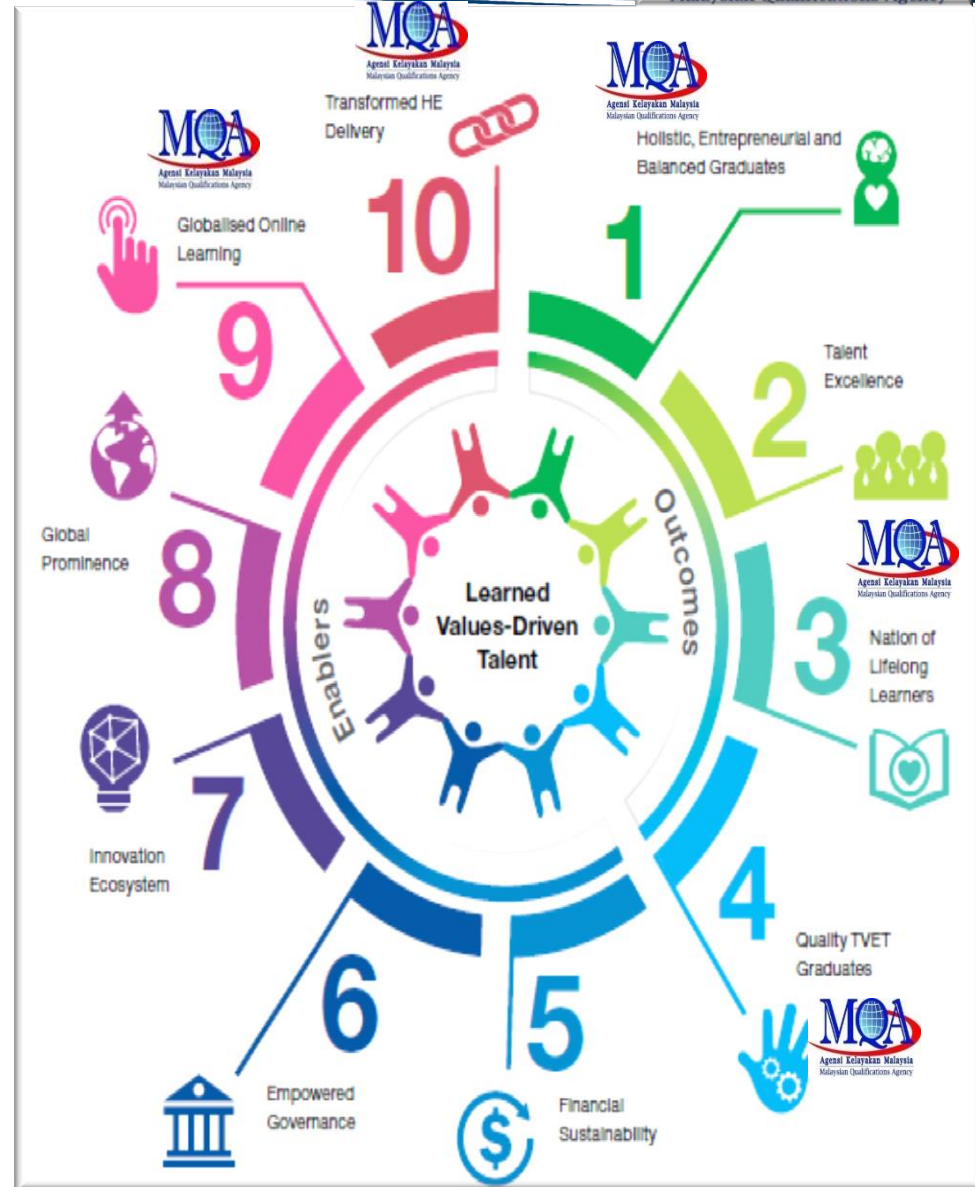
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Accreditation Division
(Arts and Humanities)
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INTEGRITY INITIATIVES

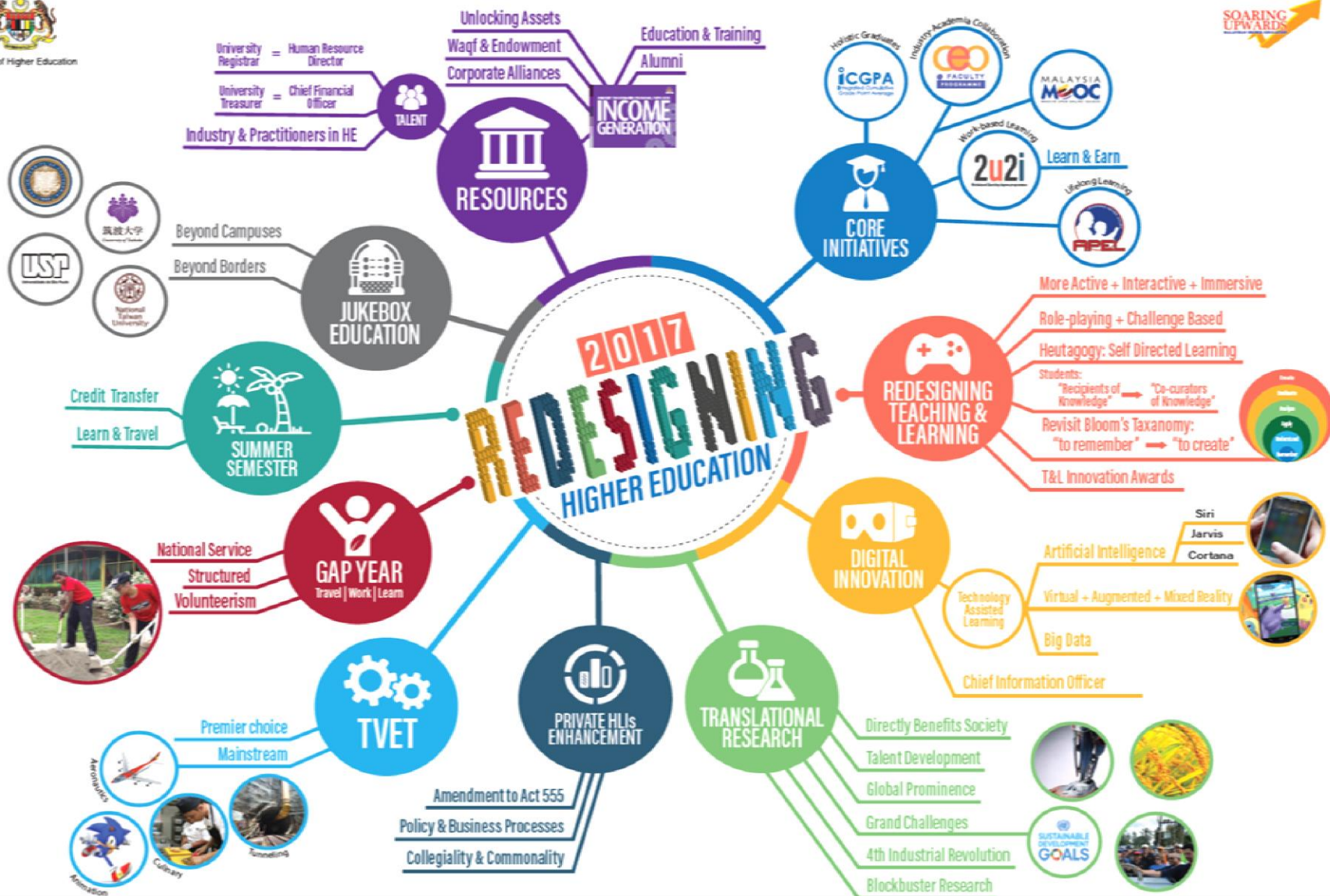




Malaysia Education Blueprint 2015-2025 (Higher Education)



REDESIGNING HIGHER EDUCATION



EDUCATION AND TRAINING LANDSCAPE

MINISTRY OF HIGHER EDUCATION

PUBLIC

UNIVERSITIES & UNIVERSITY COLLEGES

POLYTECHNICS

COMMUNITY
COLLEGES

PRIVATE

INSTITUTES &
COLLEGES

MINISTRY OF EDUCATION

PUBLIC

INSTITUTE OF
TEACHER EDUCATION

VOCATIONAL COLLEGES

SCHOOLS

PRIVATE

COLLEGES,
TUITION
CENTERS,

MINISTRY OF HUMAN RESOURCES

PUBLIC

SKILLS TRAINING INSTITUTES

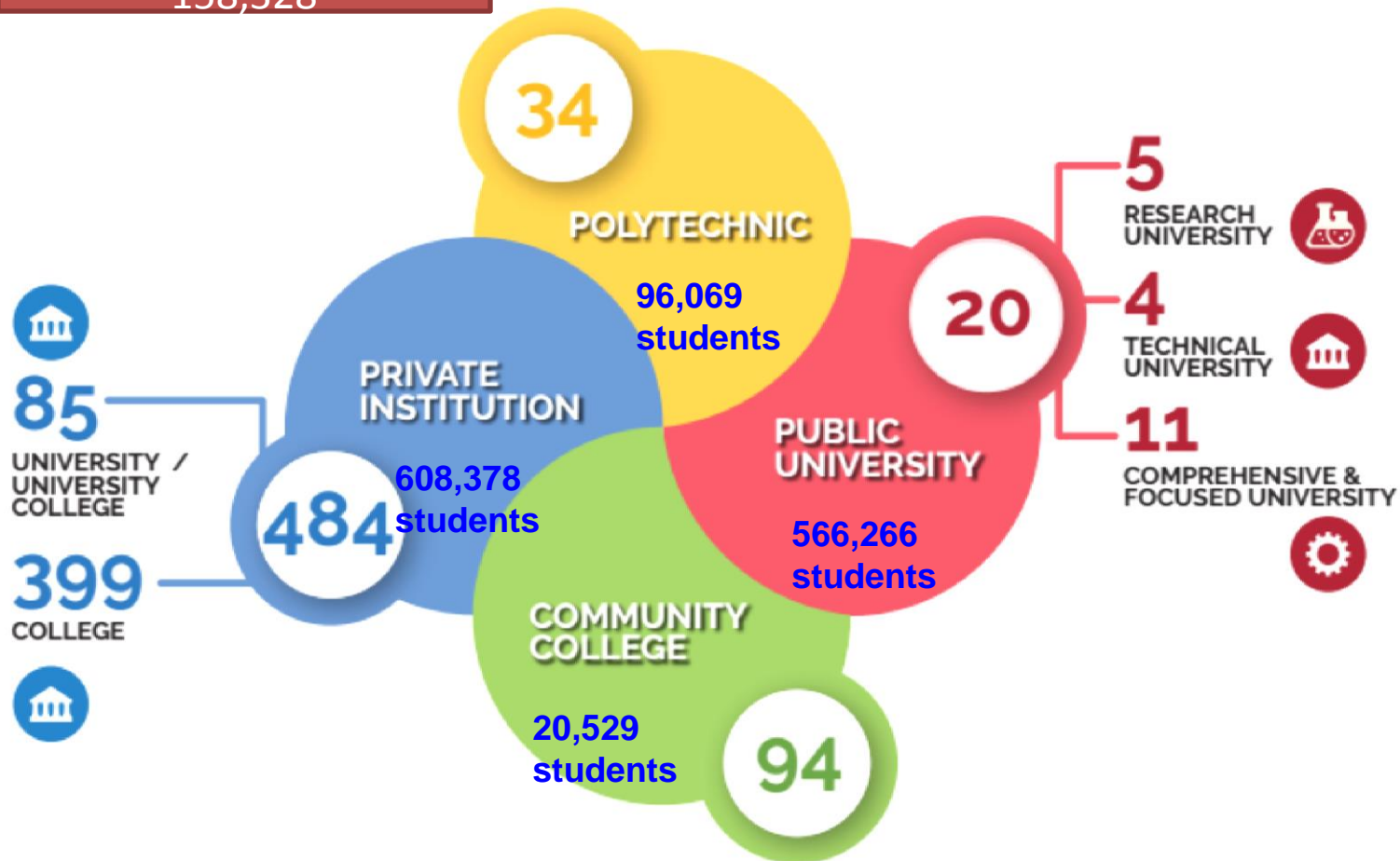
PRIVATE

OTHER MINISTRIES

PUBLIC

SPECIALIZED TRAINING INSTITUTES
*ARTS & CULTURE, AGRICULTURE,
VETERINAR, ISLAMIC STUDIES,
HEALTH, COOPERATION ETC.

International students:
158,328



* Source: Ministry of Higher Education Malaysia 30st September 2017.

LEGISLATION IN HIGHER EDUCATION

- **Education Act 1996**
- **Private Higher Educational Institutions Act 1996**
- **Universities and University Colleges Act 1971**
- **National Council on Higher Education Act 1996**
- **National Higher Education Funding Act 1997**
- **National Accreditation Board Act 1996 (Repealed)**
- **National Skills Development Act 2006**
- **Malaysian Qualifications Agency Act 2007 (Act 679)**



GOVERNING SYSTEM

Laws, Regulations & Policies

Establishment & Licensing

- Institutions
- Programmes



Quality Assurance

- Programme accreditation
- Institutional Audits
- Malaysian Qualifications Framework



Recognition

- Employment
- Professional Practices
- Academic & student mobility



Profile of MQA



QUICK FACTS on MQA

as of September 2017

ESTABLISHMENT

EST
2007

Formerly known as NAB
(1997-2007)

ORGANISATION

7 Top Management

162 Officers

167 Support Staff

336



COMMITTEES



COMMITTEES

Council

Accreditation

Equivalency

Self-Accreditation

Standards

RECOGNITION



International Award

•INQAAHE,
Barcelona

International
Comparability

•NZQA
•HEEACT

Local Award

•MS ISO
9001:2008

QA DOCUMENTS

1 MQF

3 Codes of Practice

4 Standards

11 GGP's

21 Programme Standards

40



CORE ACTIVITIES



1,961
Provisional
Accreditation



12,147
Programmes
Registered

INTERNATIONAL

18 MTCP/MoA/MoU/MoC

5 International Memberships

4 Collaborative Works

6 International Projects

1,854
TOTAL ASSESSORS



APEL
ACCREDITATION OF PRIOR EXPERIENTIAL LEARNING

1395

•Applied

941

•Pass

257

•Successfully
enrolled in IHLs

JOINT-QA

13 Professional
Bodies

SELF-ACCREDITING INSTITUTIONS

8

Public
Universities

9

Int. Branch
Campuses &
Private
Universities



LAWS OF MALAYSIA

Act 679

MALAYSIAN QUALIFICATIONS AGENCY ACT 2007



An Act to establish the Malaysian Qualifications Agency as the national body to implement the Malaysian Qualifications Framework, to accredit higher educational programmes and qualifications, to supervise and regulate the quality and standard of higher education providers, to establish and maintain the Malaysian Qualifications Register and to provide for related matters.

VISION

to be a credible and
internationally recognized
higher education quality
assurance body

MISSION

to inspire the confidence of its
stakeholders through best
practices

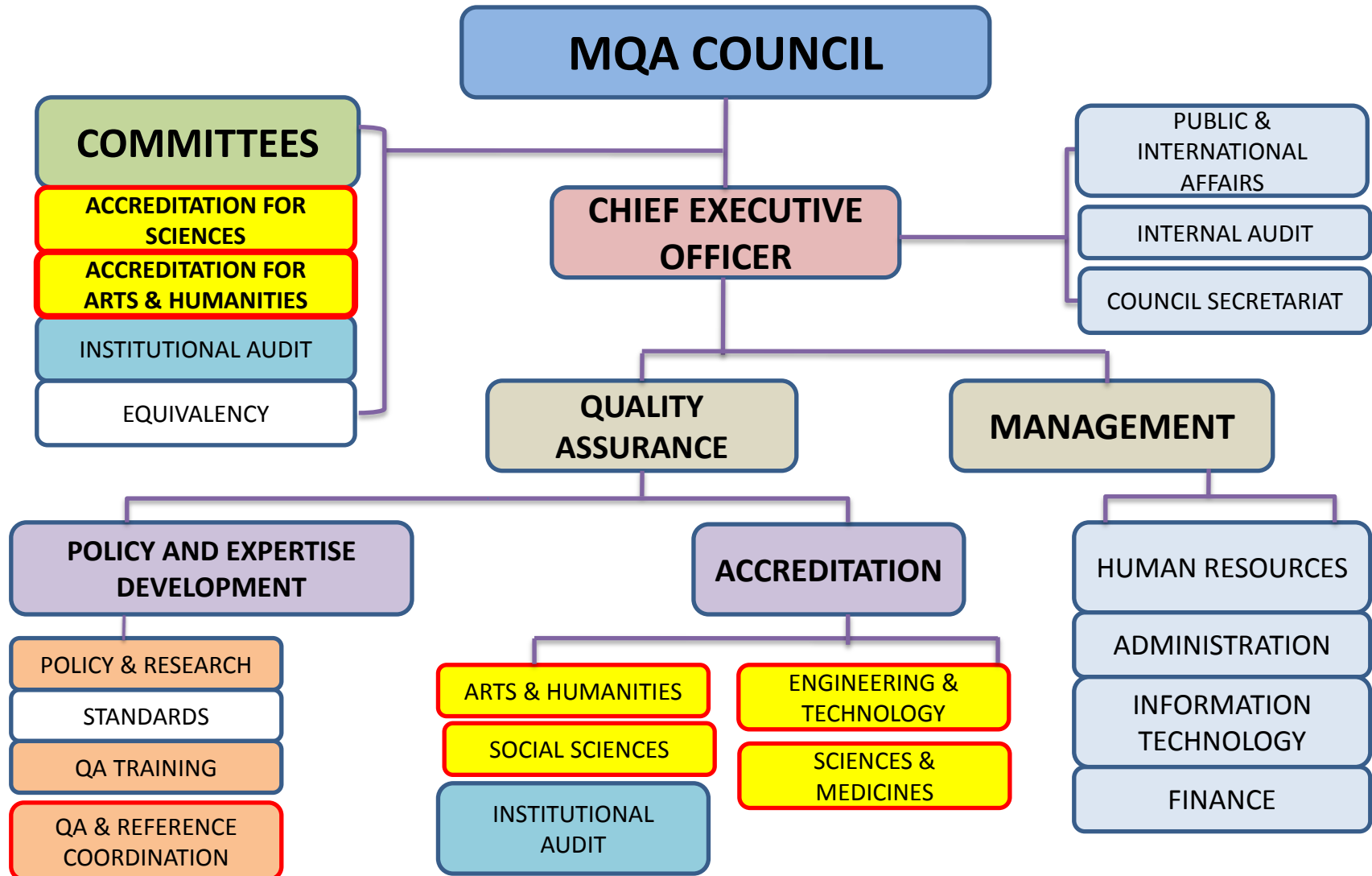


MQA STRUCTURE

- MQA is a statutory body under the Ministry of Higher Education
- Council chaired by a non-executive Chairman, with 17 members
- The Agency is headed by the Chief Executive Officer (CEO)
- Two Accreditation Committees (Sciences and Arts & Humanities)
- Other Committees – Institutional Audit & Equivalency



MQA STRUCTURE



ACCOUNTABILITY

Malaysian
Parliament



Annual
Report



Malaysian
Cabinet

International
Expert Review
Team
(2013)
[based on
GGP
INQAAHE]



Periodical
Reports

Critical Agenda

Progress of
Core Business

Finance



Ministry of
Higher
Education

Annual Audit
Report



Audit
Department

ISO
Certification
Maintenance



COMPARABILITY & RECOGNITION



Joint Statements **[2012 & 2015]** on the compatibility of qualifications [Bachelor, Master & Doctorate] and their quality assurance



Endorsement **[September 2014]** to be comprehensively adhering to the INQAAHE Guidelines of Good Practice
MS ISO 9001:2008



Statement of Confidence **[2012]** on each other's accreditation of Bachelor Degrees



Malaysian Qualifications Framework (MQF)

Our journey and endeavor





LAWS OF MALAYSIA

Act 679

MALAYSIAN QUALIFICATIONS AGENCY ACT 2007



Compliance with the Framework

37. (1) No programme or qualification shall be accredited unless it complies with the Framework.

(2) All higher education providers conducting an accredited programme or awarding an accredited qualification shall comply with the Framework.



MALAYSIAN QUALIFICATIONS FRAMEWORK (MQF)



An instrument that :

- develops and classifies qualifications based on a set of criteria that is approved nationally and at par with international practices,
- and which clarifies the earned **academic levels**, **learning outcomes** of study areas and **credit system** based on **student academic load**.

MQF OBJECTIVES AND FEATURES

Objectives

- National classification
- Qualification design
- Learner centered /OBE
- Parity of esteem of qualifications
- Progression tool / pathways
- Enables validation of informal and non formal learning -LLL
- Mobility, portability and recognition-equivalency
- National sovereignty

What's in the Framework ?

- 8 levels
- 3 sectors - Academic, TVET and Skills
- Levels descriptors -Learning outcomes (Knowledge, Skills and Responsibility) 8 domains
- Nomenclatures of qualifications
- Credits for student academic load
- Educational pathways/articulation
- Accreditation of Prior Experiential learning (APEL)



Never stop learning coz life never stop teaching...

MQF AN OVER-ARCHING FRAMEWORK

MQF Level	Credits	Sectors			Lifelong Learning
		Skills	Vocational & Technical	Academic	
8	- 80 80				Accredited Prior Experiential Learning (APEL)
7	- 40 40 30 20				
6	120 66 36				
5	40	Advanced Diploma	Advanced Diploma	Advanced Diploma	
4	90	Diploma	Diploma	Diploma	
3	60 30 15	Skills Cert 3	Certificate	Certificate	
2		Skills Cert 2			
1		Skills Cert 1			

LEARNING OUTCOMES IN MQF

**KNOWLEDGE AND
UNDERSTANDING**

**PRACTICAL/
WORK SKILLS**

**INTERPERSONAL/
COMMUNICATIONS
SKILLS**

ICT AND NUMERACY SKILLS

ENTREPRENEURIAL SKILLS

**LEADERSHIP, AUTONOMY AND
RESPONSIBILITY**

PERSONAL SKILLS

ETHICAL SKILLS

[3] CODES OF PRACTICES



[21]

PROGRAM STANDARDS

LAW & SYARIAH

ACCOUNTING

Hospitality and Tourism

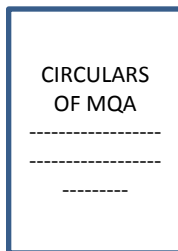
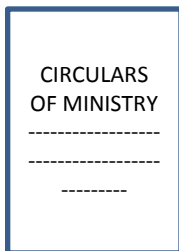
Traditional and Complementary Medicine

Muamalat And Islamic Finance

Performing Arts

Creative Multimedia

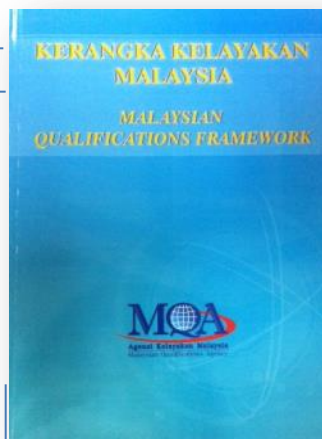
BUILDING SURVEYING



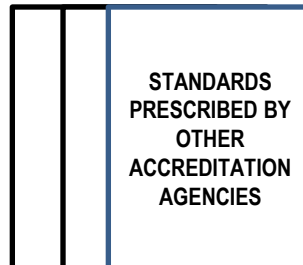
[++]

MQF : STANDARDS & BENCHMARKS

[1]



[++]



[4] STANDARDS

STANDARD FOR MASTER AND DOCTORAL DEGREE

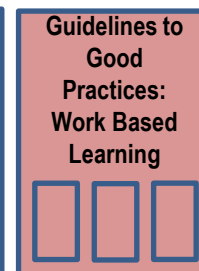
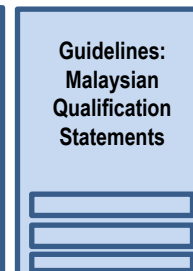
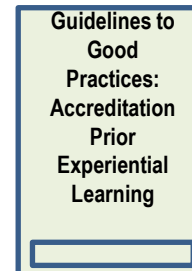
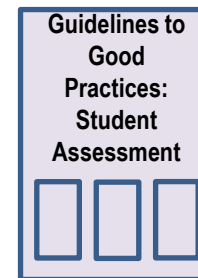
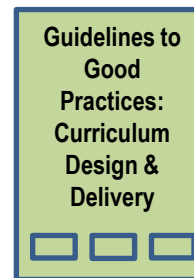
STANDARD FOR GRADUATE CERTIFICATE AND DIPLOMA

Standard for Executive Diploma

Standard For Foundation Program

[11]

GUIDELINES TO GOOD PRACTICES



PROGRAMME STANDARDS

ACCOUNTING

ART AND DESIGN

BIOTECHNOLOGY

BUILDING
SURVEYING

BUSINESS STUDIES

COMPUTING
Review

CREATIVE
MULTIMEDIA

EARLY
CHILDHOOD
EDUCATION

EDUCATION

ENGINEERING &
ENGINEERING
TECHNOLOGY

HOSPITALITY AND
TOURISM

INFORMATION
SCIENCE

ISLAMIC STUDIES

LAW AND
SYARIAH LAW
Review

MEDIA AND
COMUNICATION
STUDIES

MEDICAL AND
HEALTH SCIENCES
Review

MUAMALAT AND
ISLAMIC FINANCE

PERFORMING
ARTS

PSYCHOLOGY

TRADITIONAL &
COMPLEMENTARY
MEDICINE

NEW!
FINANCE

GUIDELINES TO GOOD PRACTICES (GGP)

ACADEMIC STAFF

ACADEMIC STAFF
WORKLOAD

ACCREDITATION OF
PRIOR EXPERIENTIAL
LEARNING (APEL)

ASSESSMENT OF
STUDENTS

CURRICULUM DESIGN
AND DELIVERY

MONITORING,
REVIEWING AND
CONTINUALLY
IMPROVING
INSTITUTIONAL QUALITY

MALAYSIAN
QUALIFICATIONS
STATEMENT

WORK BASED
LEARNING

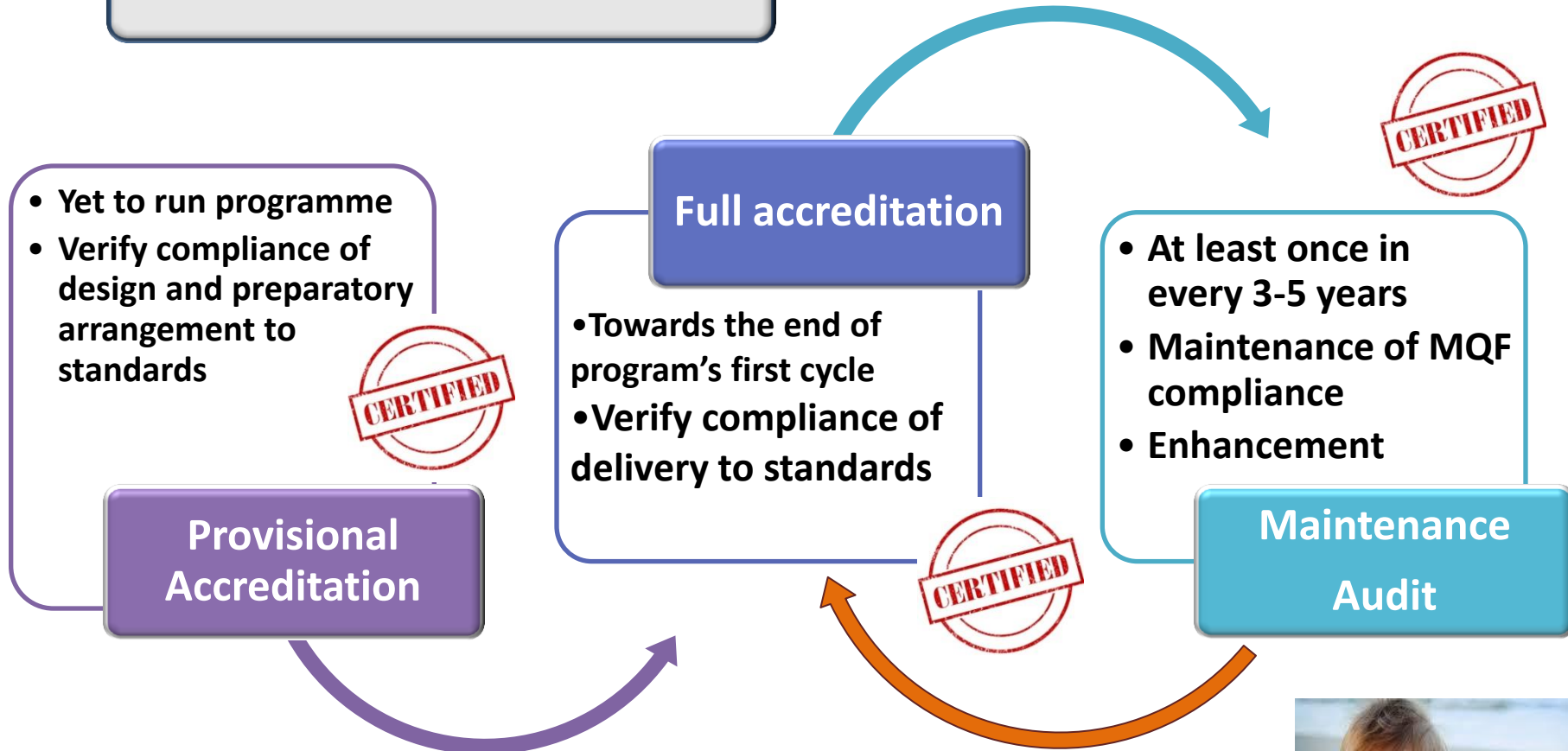
APEL FOR CREDIT
AWARD

MOOC FOR CREDIT
TRANSFER

Latest

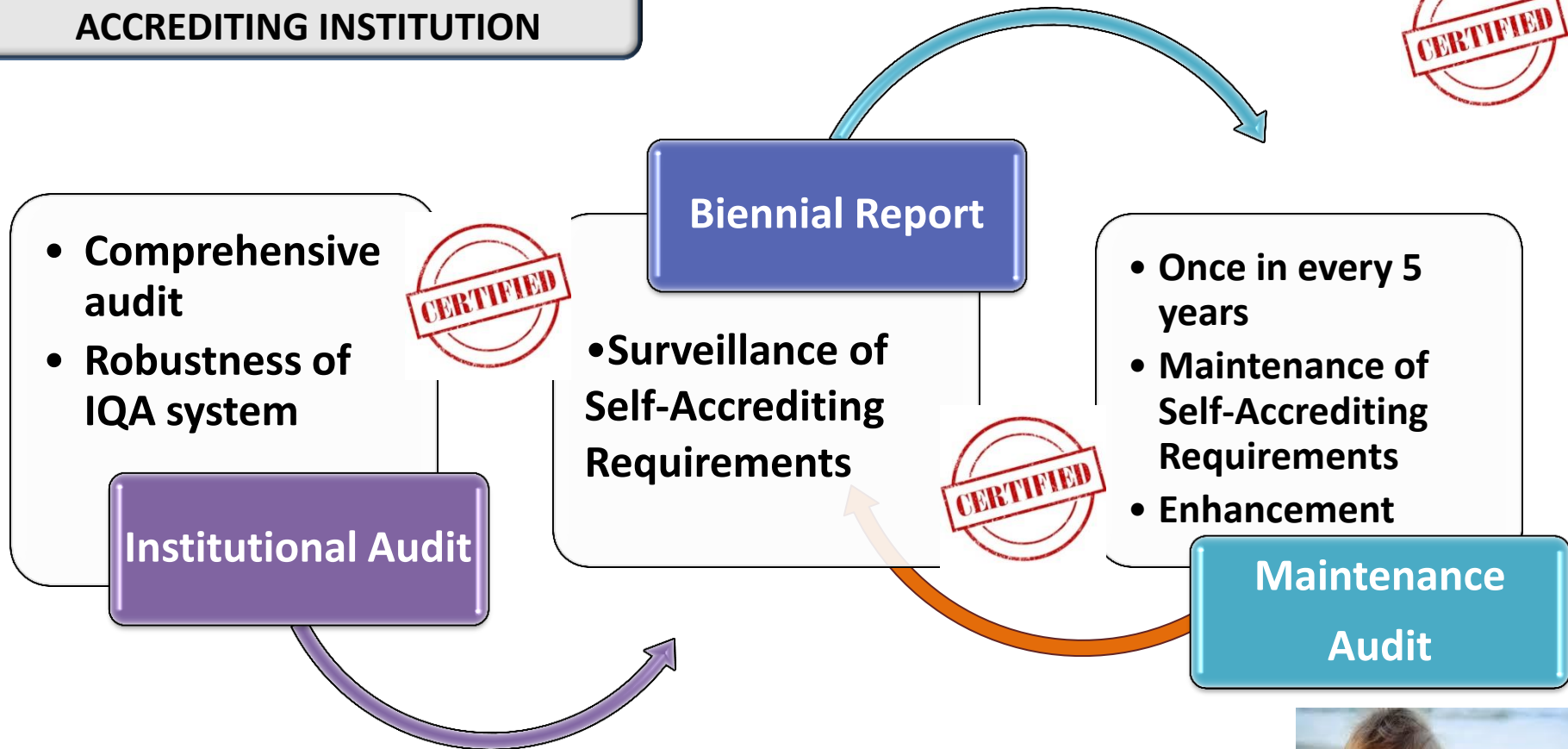
CYCLES OF QUALITY ASSURANCE

PROGRAM ACCREDITATION



CYCLES OF QUALITY ASSURANCE

INSTITUTIONAL AUDIT FOR SELF ACCREDITING INSTITUTION



COLLABORATION IN QA

13

Collaborations
with
Professional
Bodies through
Joint Technical
Committee

2

Professional
Bodies are in the
process of
establishing Joint
Technical
Committee

Malaysian Medical Council

Malaysian Dental Council

Board of Pharmacy Malaysia

Board of Nursing Malaysia

Malaysia Optical Council

Medical Assistant Board

Board of Engineers Malaysia

Board of Quantity Surveyors Malaysia

Board of Architects Malaysia

Royal Institution of Surveyors Malaysia

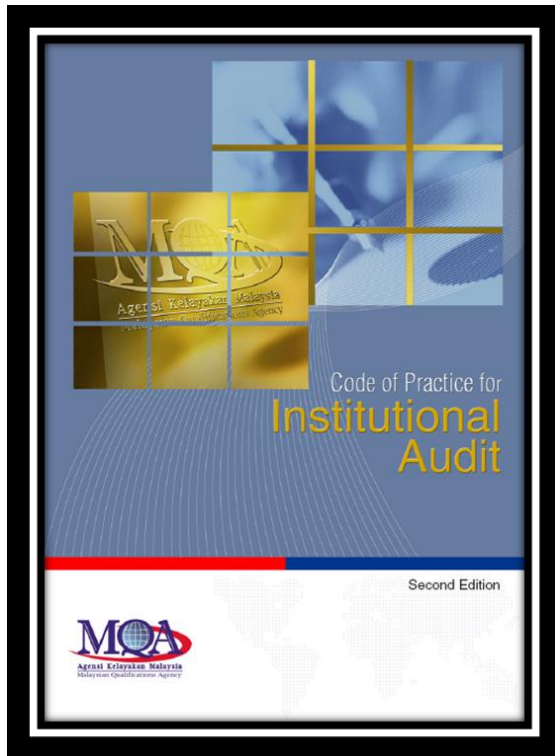
Malaysian Board of Counselors

Malaysian Institute of Accountants

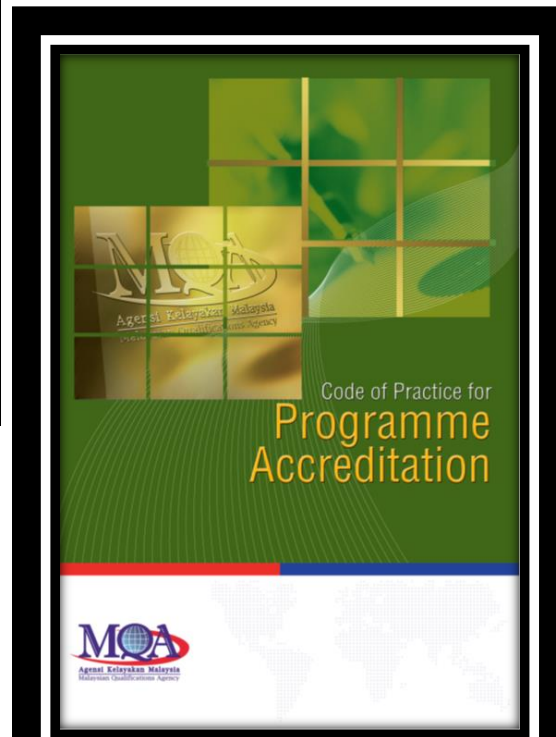
Malaysian Boards of Technologies

Codes of Practice

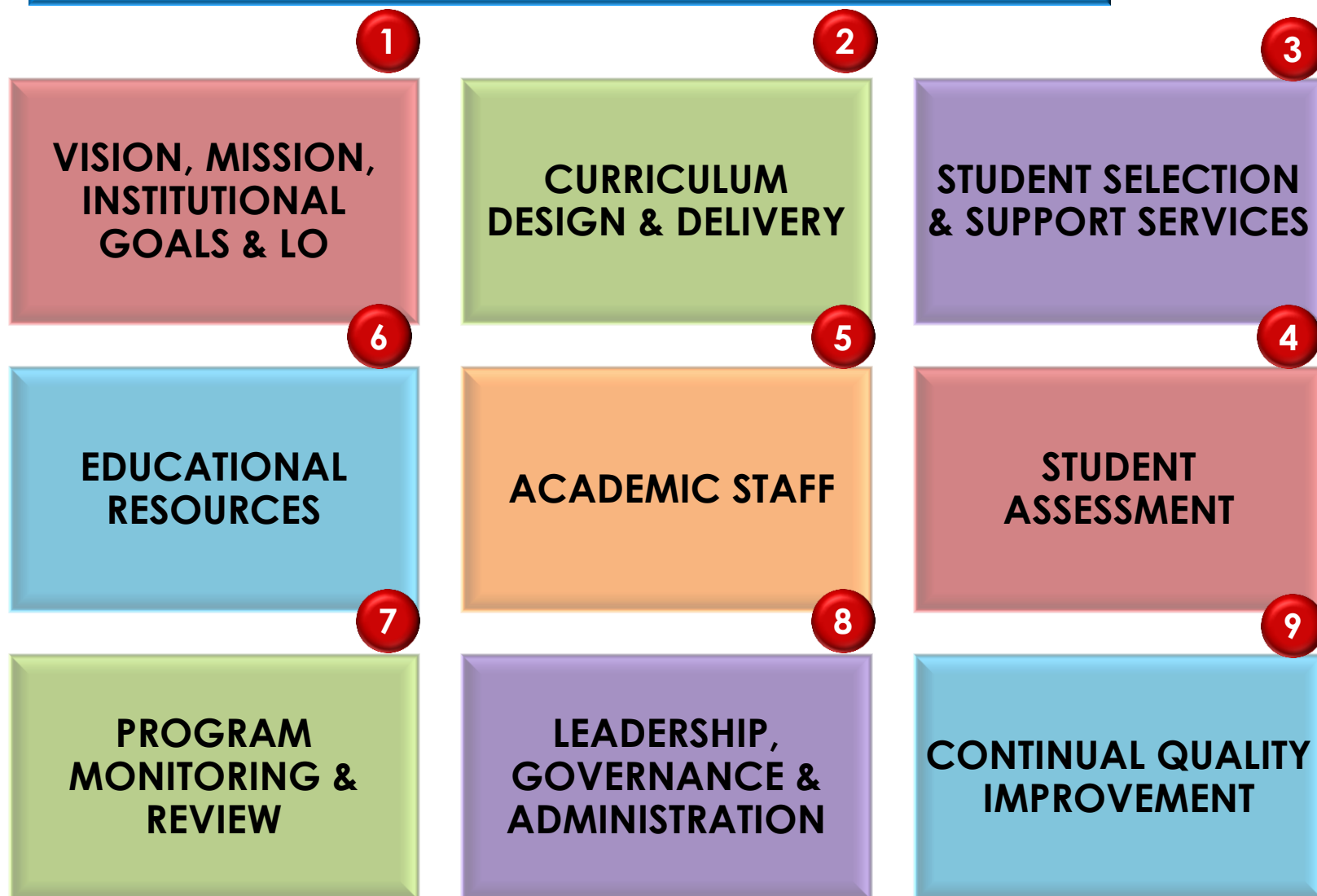
Code of Practice for Institutional Audit (2nd Edition) (COPIA)



Code of Practice for Programme Accreditation (COPPA)



THE NINE (9) MALAYSIAN QA AREAS



Malaysian Qualifications Register (MQR)

- **Malaysian Qualifications Register (MQR)** is the **authoritative repository** for accredited programmes from Level 3 to Level 8 of **Malaysian Qualifications Framework (MQF)** by higher education providers (HEP).
- MQR also registers A-Level and Foundation programmes which do not conform to MQF but rather as entry qualifications to higher education.

- Everyone e.g. students/graduates/parents/employers/HEP should refer to MQR to ensure that the programme is accredited i.e. it meets the standards and complies with MQF. An accredited programme can lead to recognition by other agencies and employers.

<http://www2.mqa.gov.my/mqr/>

MALAYSIAN QUALIFICATIONS REGISTER
Malaysian Qualifications Agency



BAHASA MELAYU | Help Desk | MQA Portal

Date : 13/07/2017
 Time : 9:33:05 AM

 Malaysian Qualifications Register
 (MQR)

Information on Accreditation

Search for Qualifications

 ➔ Public/Government
 Institutions ➔

➔ Private Institutions ➔

 ➔ Malaysian Skills
 Qualifications

➔ Search by Keyword

➔ Guide ➔

**Salinan Cetakan Akreditasi
 MQA**

Glossary

FAQ

contact us

 Quality Assurance Coordination and
 Reference Division
 Malaysian Qualifications
 Agency(MQA),
 Level 14B, Menara PKNS-P1,
 No. 17, Jalan Yong Shook Lin,
 46050 Petaling Jaya,
 Selangor,
 MALAYSIA.

 No. Tel : 03-7968 4052/03 7968
 3354/03 7968 3239
 E-Mail : mqr@mqa.gov.my

myMQR


Visits 886 640


Printer friendly version

* Starting from 2007, MQA's accreditation is perpetual unless stated otherwise. All accredited qualifications are subject to periodic maintenance audit to ensure continuous improvement. If the accreditation of a qualification is revoked, the cessation date will be displayed in the Malaysian Qualifications Register. Qualifications accredited under the National Accreditation Board of Malaysia (Lembaga Akreditasi Negara, LAN) have validity period of 5 years and this information is maintained in the portal as a reference to indicate the validity period of the qualifications.

Diploma in Information Technology

Reference Number : MQA/FA3022
Certificate Number : 14466
Name of Qualification : Diploma in Information Technology
Date of Accreditation*
 (dd/mm/yyyy) : Starting 24/08/2016
Compliance Audit :
Name of Institution : Stradford International College
Address : 2807 (Ground, 1st & 3rd Floor), 2796 (Ground, 1st, 2nd & 3rd Floor)
 2790 (Ground, 1st & 3rd Floor), Jalan Chain Ferry, Taman Inderawasih
 13600 Prai
 Penang
Telephone Number : 04-390 4000
Fax Number : 04-390 3000
E-mail : admin@stradfordcollege.edu.my
Website : www.stradfordcollege.edu.my
Type : Diploma
MQF Level : 4
NEC Field (National Education Code) : 481 (Computer Science)
Equivalency For Public Services : Diploma in Information Technology
Number of Credits : 92
Mode of Study : Full Time

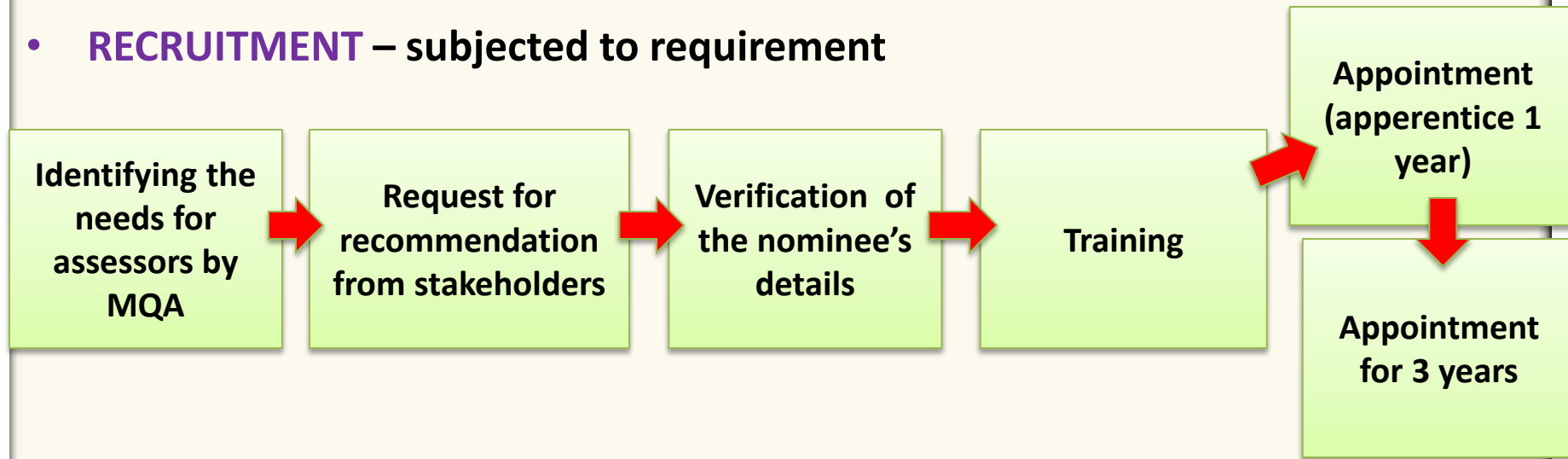
Duration of Study (years) :

	Weeks/Semester	Semesters	Duration
Long	17	5	2 year/s 6 month/s
Short	9	2	

Remark(s) : NA

MANAGEMENT OF ASSESSORS

- **POOL OF ASSESSORS** – managed by Assessors Management Unit, Quality Assurance Coordination & Reference Division, and professional bodies
- **A REGISTER OF ASSESSORS** – provides easy updates, assignments record and tracking of progress (for MQA officers & assessors reference)
- **RECRUITMENT** – subjected to requirement



CRITERIA FOR SELECTION

Possess:

- **A higher education qualification or further education and training (minimum-Bachelors Degree) ; or**
- **5 years experience of related field**
- **Appropriate subject knowledge and teaching experience**
- **Knowledge of curriculum design and delivery**
- **Have program leadership or management experience**
- **Knowledge of higher education or further education**

- Shortlisted applicants are required to attend training by MQA Training Centre (MQATC);
- Training workshops for programme accreditation (*Code of Practice for Programme Accreditation, COPPA*) & institutional audit (*Code of Practice for Institutional Audit, COPIA*);
- 2-3 days;
- Refresher training.

Evaluation Criteria

Ethics and Discipline

Professionalism

Quality of Report Produced

Timeline of Report Produced

Knowledge on QA documents, procedures, standard and policies

Personality

Communication skills

HOME

About Us

MQF

Assuring Quality

Rating

Publications

International Relations

FAQs

What's On
MAY 2017

TRAINING FOR HIGHER EDUCATION PROVIDERS Eastern Zone

14TH SUN

* Seminar on
Learning Outcomes
(Module 1)

* Workshop On GGP :
Assessment Of
Students (AS)

15TH MON

Seminar on
Learning Outcomes
(Module 2)

16TH TUE

Workshop on GGP :
Curriculum Design
and Delivery

17TH WED

* Seminar on APEL
(A) & (C) (AM)
* Workshop on GGP:
MR CIQ (Intro) (PM)

18TH THU

* Workshop on GGP:
MR CIQ (Advanced) (AM)
* Advisory Clinic (PM)

Deadline for:

Registration (EB) 24 mac 2017
Payment (EB) 14 apr 2017

Registration (NP) 7 apr 2017
Payment (NP) 28 apr 2017

Online Services



Online Services Usage Report >>

HIGHER EDUCATION PROVIDER



STUDENT



PUBLIC



MQA STAFF





Find MQA @



**Official: Agensi Kelayakan
Malaysia (MQA)**



MQA_Malaysia



@MQAMalaysia



MQAMalaysia